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	46	5459717.URPN.	USPAT	2003/12/10 10:44
	13	5577202.URPN.	USPAT	2003/12/10 10:52
1359		(request or question or query) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/12/10 11:09
	30	((request or question or query) with (response or answer) with routing) with agent	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/12/11 16:45
	0	6389132.URPN.	USPAT	2003/12/10 15:55
	2067	(request or question or query message) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/12/10 15:55

10	25	((request or question or query message) with (response or answer) with routing) with electronic	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT USPAT	2003/12/11 16:46 2003/12/10 11:12 2003/12/10 11:12
1	6356633.URPN. ("6021428" "6044395" "6073165" "6128646" "6138146" "6141695" "6182059").PN.			
7	6128646.URPN. ("4763317" "5392277" "5426594" "5497317" "5659746" "5724418" "5760823" "5790789" "5793861" "5826269" "5862223" "5867495" "5872926" "5884032" "5974135" "5991365" "5999609" "5999965" "6058435").PN.	USPAT USPAT	2003/12/10 11:12 2003/12/10 11:13	
9	6026396.URPN. ("6026396").PN.	USPAT USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:16 2003/12/10 15:25	
19	2 ("5765033").PN.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:55	
2067	(request or question or query message) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:59	
4	((request or question or query message) with (response or answer) with routing) with database with (expert or agent or skill or support or help)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:57	
205	((request or question or query message) with (response or answer) with routing) with database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:46	
2067	(request or question or query or message) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:03	
1	((request or question or query or message) with (response or answer) with routing) with database with electronic	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:00	
205	(request or question or query or message) with (response or answer) with routing with database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:03	
1	((request or question or query or message) with (response or answer) with routing with database) with agent	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:03	
205	((request or question or query or message) with (response or answer) with routing) with database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:04	

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2	queue with database with (query or request) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:16
674	database with (query or request) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:17
116	(stor\$3 or plac\$3) with database with (query or request) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:19
6	((stor\$3 or plac\$3) with database with (query or request) with routing) and email	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 17:33
231	message with queue with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 17:34
3	(message with queue with routing) with email	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 17:34
2	("6026396").PN.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:42
2	("6249807").PN.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:42
2	("6128646").PN.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:43

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	30	((request or question or query) with (response or answer) with routing) with agent	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:45
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	25	((request or question or query message) with (response or answer) with routing) with electronic	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:46
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-	206 <i>12/11/03</i> <i>38</i>	((request or question or query message) with (response or answer) with routing) with database (((request or question or query message) with (response or answer) with routing) with database) and sms	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:46 2003/12/11 16:46
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